

# Cakrawala Privacy Policy

Last updated: 30 August 2024

PT Cakrawala Cendekia Cakap Cipta ('Cakrawala,' 'we,' 'us,' or 'our') collects and processes your personal data for the purposes of providing, maintaining, and enhancing our Services, as further detailed in this Privacy Policy. By accessing or utilizing our Services, you expressly acknowledge that you have read and understood this Privacy Policy, and you hereby grant your free, informed, and unambiguous consent to the collection, processing, and use of your personal data in accordance with the practices described herein. Such consent shall remain valid until revoked by you in writing, subject to legal or contractual restrictions and reasonable notice.

## 1. Collection and Use of Information

We collect several types of information for various purposes to provide and improve our Services to you.

## 2. Types of Data Collected

### 2.1 Personal data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally identifiable information may include, but is not limited to:

- Email address
- Mobile Number
- First name and last name
- Cookies and Usage Data

### 2.2 Usage Data

We may also collect information how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

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## 2.3 Tracking & Data Cookies

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Services.

Examples of Cookies we use:

- Session Cookies. We use Session Cookies to operate our Services.
- Preference Cookies. We use Preference Cookies to remember your preferences and various settings.
- Security Cookies. We use Security Cookies for security purposes.
- Checkout Cookies. We use Checkout Cookies for checkout speed purposes.

## 3. Data Usage

PT Cakrawala Cendekia Cakap Cipta uses the collected data for various purposes:

- To provide and maintain the Services
- To notify you about changes in our services
- To enable you to participate in interactive features of our Services when you choose to do so.
- To provide customer service and support
- To provide valuable analysis or information so we can improve the Services.
- To monitor usage of the Services
- To detect, prevent and resolve technical problems

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## 4. Data Transfer

Your information, including Personal Data, may be transferred to - and maintained on - computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside Indonesia and Singapore and choose to provide information to us, please note that we transfer the data, including Personal Data, to Indonesia and Singapore and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

PT Cakrawala Cendekia Cakap Cipta will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

## 5. Data Transparency

PT Cakrawala Cendekia Cakap Cipta may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with legal obligations
- Protect and defend the rights or property of PT Cakrawala Cendekia Cakap Cipta
- To prevent or investigate possible wrongdoing in connection with the Services.
- To protect the personal safety of users of the Service or the public
- To protect from legal liability

## 6. Data Security

The security of your data is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

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## 7. Service provider

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used.

These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## 8. Granting Permission to Share Data with Third Parties

By using our Services, you grant PT Cakrawala Cendekia Cakap Cipta permission to share your Personal Data with third parties who may provide additional services, including but not limited to lending, financial services, and other value enhancements ("Additional Services").

These third parties will access your data in good faith. PT Cakrawala Cendekia Cakap Cipta will take all steps reasonably necessary to ensure that such third parties comply with security and privacy standards equivalent to those described in this Privacy Policy.

You may refuse to grant this permission at any time by contacting us via email at [business@cakrawala.ai](mailto:business@cakrawala.ai). However, please note that refusing or withdrawing this permission may limit your access to Additional Services that may improve your user experience.

Third parties' use of data will be governed by their own privacy policies, and PT Cakrawala Cendekia Cakap Cipta is not responsible for the privacy practices or content of third parties.

## 9. Analytic

We may use third-party Service Providers to monitor and analyze the use of our Service.

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the collected data to track and monitor the use of our Services. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt out of making your activity on the Services available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google

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Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about your visit's activity.

For more information about Google's privacy practices, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

## 10. Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third-party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

## 11. Children's Privacy

Our Services do not address anyone under the age of 18 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 18. If you are a parent or guardian and you are aware that your Children have provided us with Personal Data, please contact us. If we learn that we have collected Personal Data from children without verification of parental consent, we take steps to delete that information from our servers.

## 12. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our Service, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

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## 13. Contact Us

If you have any questions about this Privacy Policy, please contact us: [business@cakrawala.ai](mailto:business@cakrawala.ai)